UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF ILLINOIS

CHRISTY BOROVOY, individually and on behalf of all others similarly situated,

Plaintiff,

- against -

Class Action Complaint

THE PROCTER & GAMBLE COMPANY,

Jury Trial Demanded

Defendant.

Plaintiff Christy Borovoy ("Plaintiff") alleges upon information and belief, except for allegations about Plaintiff, which are based on personal knowledge:

1. The Procter & Gamble Company ("Defendant") manufactures, markets, and sells women's hygiene products represented as "Pure Cotton*" under the Tampax brand ("Product").



2. Other statements include "Tampons Free of Dyes, Fragrances & Chlorine Bleaching," "*Contains 100% Organic Cotton Core," a picture of cotton, and "90% Plant Based Applicator."

I. PURE COTTON

- 3. Consumers understand "pure" consistent with its dictionary definitions as "not altered from an original or natural state," "not mixed with anything else" and "clean and not harmful in any way."
- 4. Consumers value personal care products labeled as "pure" because nonpure ingredients are associated with detrimental health and environmental effects.
- 5. Sales of personal care products based on pure components are growing twice the rate of traditional personal care products.
- 6. According to Nielsen, whether personal care products contain components in their pure state is of high importance to half the public.
- 7. Academic studies indicate that consumers will pay at least ten percent more for personal care products with claims that state or imply the use of components which have not significantly altered from their original state.
- 8. By describing the Product as "Pure Cotton*," consumers expect all of its components to be made from cotton.
- 9. Despite the front label promise that the Product was "Pure Cotton," the non-core ingredients are not pure because they are significantly altered from their

original or natural state.

INGREDIENTS/INGREDIENTES: Cotton, Polypropylene, Polyester/Poliéster, Glycerin, Paraffin, Titanium Dioxide

INGREDIENTS: COTTON,
POLYPROPYLENE, POLYESTER, GLYCERIN,
PARAFFIN, TITANIUM DIOXIDE

- 10. Polypropylene is a synthetic resin built up by the polymerization of propylene.
- 11. Polyester is a synthetic fiber made from petroleum. Polyester is not a "pure" ingredient because it is created through a chemical reaction between ethylene glycol and more terephthalic acid.
- 12. While glycerin can be sourced from vegetable oils, its extensive use by the personal care industry means it must be obtained as a byproduct in biodiesel production.
- 13. This is done through hydrogenolysis, a chemical reaction in which a carbon-carbon or carbon-heteroatom single bond is cleaved or undergoes lysis by hydrogen.
- 14. Paraffin is a solid mixture of hydrocarbons obtained from petroleum characterized by relatively large crystals.
 - 15. Titanium dioxide is a mineral from mined ilmenite ore.

- 16. Converting this to a pigment involves chemical reactions and significant heat, either through a sulfate process with concentrated sulphuric acid or a chloride process using chlorine gas.
- 17. Both methods involve chemical reactions and significant heat, but the chloride process is more widely used.
- 18. This entails mixing raw materials with gaseous chlorine at roughly 1000°C in a fluidized bed reactor in the presence of coke as a reducing agent.
- 19. The result is a gas stream of titanium tetrachloride, which after hydrolysis, produces titanium dioxide pigment.
- 20. The non-cotton ingredients are not pure, and according to the European Union, titanium dioxide is potentially harmful to consumers.
- 21. Only a small asterisk next to "cotton" refers to a smaller statement indicating the entire Product is not "pure," only that it "Contains [a] 100% Organic Cotton Core."

II. MISLEADING STATEMENT ABOUT COLORING

- 22. The statement, "Tampons Free of Dyes, [] & Chlorine Bleaching" appeals to purchasers who seek personal care products without added coloring.
- 23. Though it may be literally true that the Product is "Free of Dyes, [] & Chlorine Bleaching," this statement is misleading because it contains titanium dioxide, a synthetically prepared powder used as a white pigment.

24. The use of titanium dioxide serves the identical purpose of dye and chlorine bleaching with respect to the Product's components such as the string.

III. PLANT-BASED APPLICATOR

- 25. Recent years have seen increased attention at the environmental harm caused by single-use plastics.
- 26. This includes the fossil fuels used to produce them, disposal in oceans and disruption to marine life, and release of the chemicals they contain.
- 27. Consumer awareness of these issues drives them towards attempting to reduce their use of plastic.
- 28. According to British organization Natracare, female consumers "see the words 'plant-based' on [a] box and they think that they are choosing an ecological alternative to oil-based plastic tampon applicators."
- 29. This was confirmed by survey results showing almost 80 percent of consumers thought "plant-based plastic" meant a compostable and biodegradable alternative to plastic.
- 30. Only 11 percent of respondents correctly knew that plant-based plastic is no different from regular plastic.
- 31. According to Natracare, "'plant-based' refers to the source of the material itself, not how the resulting plastic will behave after it's been thrown away."

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¹ Applicators Unwrapped: The Truth About "Plant-Based" Plastic Tampon Applicators.

- 32. Plant-based applicators contain identical chemical residues, regardless of their source.
- 33. While plant-based plastic may be created from agricultural scraps, such as sugarcane, corn, wheat or food waste, the resulting polypropylene (or polyethylene), "persists in the environment in just the same way [as regular plastic]."
- 34. This means it will behave identically to oil-based polypropylene, and "will never biodegrade. Instead, it will break down into microplastic particles over hundreds of years."
- 35. According to laboratory testing conducted by Dr. David Santillo of Greenpeace, the tampon applicators marketed as made from plant-based plastic "were still the same old plastic."
- 36. Dr. Santillo stated that these applicators "will likely persist in the natural environment in exactly the same way as 'conventional' plastic applicators."
- 37. Dr. Santillo lamented how companies are selling plant-based applicators to consumers "as a positive environmental choice [which] is misleading."
- 38. Compostable and biodegradable plastics exist and are commercially and technically feasible.

IV. INJURY

39. Defendant makes representations and omissions that are false and misleading.

- 40. Defendant sold more of the Product and at higher prices than it would have in the absence of this misconduct, resulting in additional profits at the expense of consumers.
- 41. As a result of the false and misleading representations, the Product is sold at a premium price, approximately no less than \$11.49 for 24 tampons, excluding tax and sales, higher than similar products, represented in a non-misleading way, and higher than it would be sold for absent the misleading representations and omissions.

Jurisdiction and Venue

- 42. Jurisdiction is based on the Class Action Fairness Act of 2005 ("CAFA"). 28 U.S.C. § 1332(d)(2).
- 43. The aggregate amount in controversy exceeds \$5 million, including any statutory damages, exclusive of interest and costs.
 - 44. Plaintiff is a citizen of Illinois.
- 45. Defendant is an Ohio corporation with a principal place of business in Cincinnati, Ohio, Hamilton County.
- 46. The class of persons Plaintiff seeks to represent includes persons who are citizens of a different state from which Defendant is a citizen.
- 47. The members of the class Plaintiff seeks to represent are more than 100, because the Product has been sold at thousands of locations and online in the State

covered by the class Plaintiff seeks to represent with these representations for several years.

- 48. The Product is available to consumers from third-parties, including grocery stores, dollar stores, warehouse club stores, drug stores, big box stores, and online.
- 49. Venue is in this District because Plaintiff resides in this District and the actions giving rise to these claims occurred within this District.
- 50. Venue is in this District because a substantial part of the events or omissions giving rise to these claims occurred in Stephenson County, including Plaintiff's purchase, transactions and/or use of the Product and awareness and/or experiences of and with the issues described here.

Parties

- 51. Plaintiff is a citizen of Freeport, Illinois.
- 52. Defendant The Procter & Gamble Company is an Ohio corporation with a principal place of business in Cincinnati, Hamilton County, Ohio.
- 53. Defendant operates the Tampax brand of women's personal care products.
- 54. Plaintiff seeks to purchase personal care products that (1) contain pure components, which she understands to refer to substances that have not been significantly altered from their initial state and have no possibility of harm, (2) lack

added coloring, and (3) are better for the environment than alternatives.

- 55. Plaintiff purchased one or more of the Products on several occasions at various stores in or near Freeport, Illinois, including between 2021 and 2024 at CVS, Walgreens, and Walmart.
- 56. Plaintiff relied on the words, terms coloring, descriptions, layout, placement, packaging, tags, and/or images on the Product's labeling.
 - 57. Plaintiff bought the Product at or exceeding the above-referenced price.
- 58. Plaintiff chose between Defendant's Product and products represented similarly, but which did not misrepresent their attributes and/or components.
- 59. Plaintiff paid more for the Product than she would have paid absent the false and misleading statements and omissions.

Class Allegations

60. Plaintiff seeks certification under Fed. R. Civ. P. 23 of the following class:

All persons in Illinois who purchased the Product during the statutes of limitations for each cause of action alleged; and

- 61. Common questions of issues, law, and fact predominate and include whether Defendant's representations were and are misleading and if Plaintiff and class members are entitled to damages.
 - 62. Plaintiff's claims and basis for relief are typical to other members

because all were subjected to the same unfair, misleading, and deceptive representations, omissions, and actions.

- 63. Plaintiff is an adequate representative because her interests do not conflict with other members.
- 64. No individual inquiry is necessary because the focus is only on Defendant's practices and the class is definable and ascertainable.
- 65. Individual actions would risk inconsistent results, be repetitive and are impractical to justify, as the claims are modest relative to the scope of the harm.
- 66. Plaintiff's counsel is competent and experienced in complex class action litigation and intends to protect class members' interests adequately and fairly.

Illinois Consumer Fraud and Deception Business Practices Act ("ICFA"), 815 ILCS 505/1, et seq.

- 67. Plaintiff incorporates by reference all preceding paragraphs.
- 68. Plaintiff read and relied on the labeling indicated above and believed the Product was pure, without added coloring, and was better for the environment because it was made with plant-based plastics.

Unjust Enrichment

69. Defendant obtained benefits and monies because the Product was not as represented and expected, to the detriment and impoverishment of Plaintiff and class members, who seek restitution and disgorgement of inequitably obtained profits.

Jury Demand and Prayer for Relief

Plaintiff demands a jury trial on all issues.

WHEREFORE, Plaintiff prays for judgment:

- 1. Declaring this a proper class action, certifying Plaintiff as representative and the undersigned as counsel for the class;
- 2. Awarding monetary damages, statutory and/or punitive damages, and interest;
- 3. Awarding costs and expenses, including reasonable fees for Plaintiff's attorneys and experts; and
- 4. Other and further relief as the Court deems just and proper.

Dated: May 28, 2024

Respectfully submitted,

REESE LLP

/s/ Sue J. Nam

Sue J. Nam
Michael R. Reese
Kate J. Stoia
100 W 93rd St, 16th Fl
New York NY 10025
(212) 643-0500
snam@reesellp.com
mreese@reesellp.com
kstoia@reesellp.com

Spencer Sheehan SHEEHAN & ASSOCIATES, P.C. 60 Cuttermill Rd Ste 412 Great Neck NY 11021 (516) 268-7080 spencer@spencersheehan.com

James Chung CHUNG LAW FIRM P.C. 43-22 216th St Bayside NY 11361 (718) 461-8808 jchung 77@msn.com

Counsel for Plaintiff and the Proposed Class

Certificate of Service

I certify that on [], I served and/or transmitted the foregoing by the method below to the persons or entities indicated, at their last known address of record (blank where not applicable).

	CM/ECF	First-Class Mail	Email	Fax
Defendant's Counsel				
Plaintiff's Counsel	\boxtimes			
Courtesy Copy to Court				
			/s/ draft	